

Conference abstract

## **Institutional sources of trust in government contracting: a comparison between home-based and residential social services in Spain**

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### **Abstract**

This interview-based study explores trust in public-private cooperation by addressing the research questions: what are the main sources of distrust in public-private contracting? And why? We compare two Spanish social services subfields: one with high levels of cross-sector distrust and another one with no distrust between public and private sectors.

The sources of the identified cross-sector distrust are institutional: insufficient regulation and legislation, lack of business certification, and low local government administrative capacity. The article is a pioneering exploration of the under-researched theme of institutional distrust and its effect on public-private cooperation management.

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### **Keywords**

**trust, social services, management, institutions, public-private**

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