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Conference abstract

## **Institutional change and Institutional Integration in France: Health Regional Agencies what consequences for the development of integrated services delivery?**

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### **Abstract**

**Purpose:** In France, the development of integrated services delivery for elderly (ISDE) has been hindered by the fragmentation of the decision-making institutions. By merging the healthcare and medicosocial institutions, the Health Regional Agencies (HRA), responsible for developing ISDE, theoretically constitutes a solution. The study examines how the HRA received and implemented the legislative mandate of the development of the ISDE.

**Theory:** We used the model of “receptivity to change strategic” developed by A.M. Pettigrew in the context of reforms of the National Health Service (NHS).

**Method:** An empirical study was conducted in 2011 in two phases: 1) 10 case studies of HRA, 2) questionnaire sent to all 26 HRAs.

**Results and conclusion:** The concentration of the decision powers in HRAs favors the deployment of ISDE. Three considerations limit this consideration: 1) lack of legislative instruments allows the HRA to reproduce a fragmented internal organization; 2) lack of prerogative on the social institutions; these institutions can develop contradictory policies; 3) new definition of norms and governance may slow down the deployment of ISDE.

**Discussion:** The deployment of ISDE relies on regional institutions that are subjected to changes. The on-going analysis will determine whether the new frames of reference and governance comply with the principles of services integration.

### **Keywords**

**integrated networks, institutional integration, institutional change, Social healthcare system**

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Powerpoint presentation available at <http://www.integratedcare.org> at congresses – San Marino – programme.