

Volume 15, 27 May 2015

Publisher: Uopen Journals

URL: <http://www.ijic.org>

Cite this as: Int J Integr Care 2015; Annual Conf Suppl; [URN:NBN:NL:UI:10-1-117020](https://nbn-resolving.org/urn:nbn:nl:ui:10-1-117020)

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Conference Abstract

Assessing deployment and growth of integrated care: The maturity matrix tool developed by the EIP on AHA B3 group

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Abstract

Integrated Care is one of the six specific priority actions of the European Innovation Partnership on Active and Health Ageing planned for the period 2012-15. The B3 action group on integrated care was established in response to this priority action to assist regions and delivery organisations in addressing the key challenges they have identified in implementing integrated care. At present, the group encompasses more than 150 institutions ranging from health and social care providers to industry, academia and those representing patient and carers.

The B3 action group has been developing its activities around nine action areas: organisational models, change management, workforce development, risk stratification, care pathways, patient empowerment, ICT / Teleservices, Finance / Funding and Communication / Dissemination. Each action area has adopted a particular approach, depending on the specifics of its topic. However, across all action areas, there has been a common emphasis on the identification of good practices and the distillation of those characteristics that grade the maturity of a given organisation in the path towards achieving integrated care.

As a prior step towards the development of a set of toolkits that will support adopters in their path towards integrated care, several action areas in the B3 group have been working on an instrument for ranking the level of maturity of any given integrated care practice. This instrument, with specific characteristics for some of the action areas, has been named maturity matrix.

The session is intended to be a lively discussion with the integrated care community, around the process followed to obtain these maturity matrixes and their applicability in diverse scenarios. The goal is to refine the tool on the basis of the comments gathered during the session so that it could

be more effectively incorporate to the final set of toolkits that will constitute one of the main final deliverables of the B3 group.

Keywords

eip on aha; integrated care; assessment; deployment

PowerPoint presentation

<http://integratedcarefoundation.org/resource/icic15-presentations>