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Conference Abstract

Integrated care policies in Lombardy: lessons learnt and next challenges.

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Abstract

The Regional Council of Lombardy Region (legislative body) launched an enquiry to understand the integrated care (IC) challenges and their strategic role in light of the forthcoming regional health service reform. The contribution therefore represents the policy paper which takes the offering of such an inquiry on examines the Lombard case study of IC.

The paper synthesises the IC policies and services' delivered in Lombardy hitherto and discussed the lessons learnt on three assets. Firstly, IC policies and interventions in force in Lombardy are presented and analysed in depth, to value their scopes, targets, volume, costs and the legislative scenario over IC, which states the role of departments (health and social), the financing systems and the legal regulation compared to the national one. Secondly, to evaluate the outcomes of IC, domiciliary care is analysed in depth and compared with three other Italian Regions, conceived among the best performers nationally. The comparison holds a key role to understand the results achieved in Lombardy against other solutions applied in similar contexts. Finally, the third part exploits the previous towards: on the one hand, evaluate the impacts of different policies, managerial strategies and institutional assets can have over the services' delivery system, as for the case of domiciliary care. On the other, the lesson learnt are synthesised in light of the first part to clearly stated recommendations of short, medium and long term objectives for the Regional Council if IC has to be developed and prioritised in the forthcoming reform.

Keywords

integrated care, regional health service, policy learning
